

The Clothes Line

CLS Monthly Newsletter - Volume 14, Issue 14

August 2023

The Fundraiser Is Here!!

Greetings CLS Team Members!

Summer is going by fast!! There is only one month left before the kids go back to school so take advantage of your paid time off. Michigan has so many adventures to explore outside such as camping, bike riding, beaches, lakes, and the list goes on. Enjoy it while you can!



Soon we will be giving some offices in Kalamazoo a "facelift" with new carpet and paint. Although the work will be very disruptive, we know everyone can agree that the improvements will be welcomed. We will keep everyone informed of when the work is scheduled to begin.



The Ted Vander Meer Memorial Golf Classic is coming on August 21st. CLS is proud to reintroduce this event to support the American Cancer Society. So much work goes into planning this event and we are approaching the final weeks of preparation. We are very grateful to all of our Team Members who are helping to make the event a success.

Coming up on August 11, 2023, we will be holding a Team Member fundraiser in Kalamazoo. All donations are accepted, no matter how small. We have all experienced cancer - in our families, our friends, and our communities. Together we are making a difference in the fight for the cure. The event will take place during lunchtime and food will be provided. Don't forget to buy your tickets for the raffle and mark your calendar to join in the fun!





CORE 4 SPOTLIGHT

This month we would like to highlight another one of our Core Values – **Integrity**. Having business integrity is the act of conducting business practices following a moral and ethical framework.

We strive to act with honesty, consistency, and to hold ourselves accountable even when nobody is watching. This includes respecting property, equipment, and each individual, setting a positive example, being professional during conflicts, enforcing company policies, having a positive culture, and much more. Thank you for doing your part!

We are reminded every day how important our Team Members are to the success of CLS. Each one of you is appreciated for the efforts you put in to provide our customers with excellent products and services. We have an amazing Team and are blessed to have you as part of our family. Thank you!!

We are CLS! Sarah, Kurt, Ron

Health and Safety At Work is **EVERYONE'S Responsibility**

Statistics show that most injuries occur from human error on the part of the workers. This points out that each Team Member is in the best position to prevent injuries to themselves, but first they must accept responsibility for their own safety. Regardless of your position in the Company, you are responsible for your safety and the safety of those around you.

- Employers have responsibilities towards you AND -
- · You have responsibilities towards CLS and your co-workers

CLS is responsible for making sure that the workplace is safe, and that your health and safety are not put at risk.

You are responsible for looking after your own health and safety. You must also take care not to put other people at risk.



You could put other people at risk by:

- Acting in an unsafe manner
- Not following agreed safe work practices
- · Not acting to report a situation which could result in someone getting hurt

To ensure the safety of yourself and others, make sure you are aware of the correct safety procedures at your workstation. This means:

- Listening very carefully to safety information provided by CLS
- Asking for clarification, help or instructions if you're not sure about how to perform any task safely

| AUGUST BIRTHDAYS | |
|-----------------------|---------|
| Kimberly Ball | Aug. 1 |
| Ma Larez | Aug. 6 |
| Sven Naesset | Aug. 7 |
| Alejandro Villegas | Aug. 8 |
| Austen Quibell | Aug. 12 |
| Mirian Garcia | Aug. 13 |
| Aurora Paulino | Aug. 13 |
| Elena G. Veral | Aug. 13 |
| Ron Vander Meer | Aug. 13 |
| Bill Aton | Aug. 13 |
| Jared Caron | Aug. 14 |
| Araceli A. Gomez | Aug. 15 |
| Victor Ortiz Alvarado | Aug. 19 |
| Chad Gentry | Aug. 19 |
| Pedro Juarez | Aug. 20 |
| Stephen Saxe | Aug. 23 |
| Frederick D. VanDyke | Aug. 23 |
| Scott McSweeney | Aug. 24 |
| Brandon Curtis | Aug. 25 |
| Monica Garcia Vasquez | Aug. 27 |
| Amanda Heywood | Aug. 27 |
| Brian Garrett | Aug. 31 |
| Franklin Rodas Mendez | Aug. 31 |



| AUGUST ANNIVERSARIES | |
|-------------------------|----------|
| Dana Duncan | 35 Years |
| Bryan Mueller | 20 Years |
| Elena Veral | 16 Years |
| Ruben Guerra Veral | 16 Years |
| Fidel Martinez Lopez | 16 Years |
| Lasheena Daniels | 12 Years |
| Gary Drake | 2 Years |
| Alphonse Lafleche | 2 Years |
| Laura Torres Mendez | 2 Years |
| Hugo Mendez Hernandez | 2 Years |
| Sulema Arteaga | 2 Years |
| Franklin Rodas Mendez | 2 Years |
| Jaqueline A. Hernandez | 1 Year |
| Reyna Arriaga Lazaro | 1 Year |
| Melvin A. Sanchez | 1 Year |
| Kevin Simbron Sanchez | 1 Year |
| Victor Santiago Sanchez | 1 Year |
| Wade Mckinney | 1 Year |
| Angelica Rubalcava | 1 Year |





Goodwill Donation



Thank you again to all the Team Members who participated in our Garage Sale/Donation event in Kalamazoo. It was a huge success and the "unclaimed" items were donated to Goodwill.

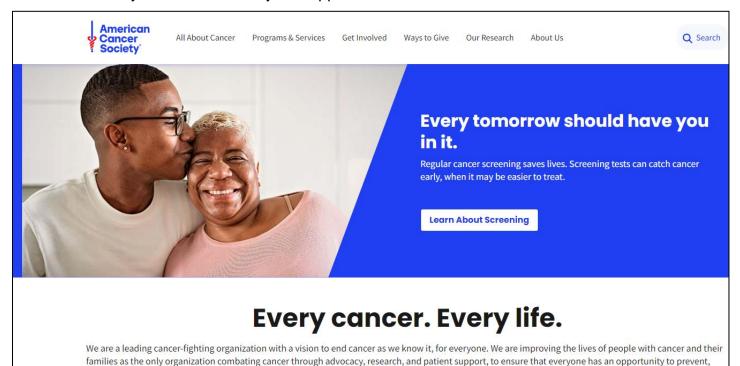
Your donation of time, money, or items can make a significant impact on those in need.

Thank you for making a difference!

Annual Fundraiser Picnic

On August 11, 2023, CLS will be hosting our annual American Cancer Society Fundraising Picnic in Kalamazoo. The annual fundraiser is our opportunity as a company to raise awareness and support the incredible efforts of the American Cancer Society.

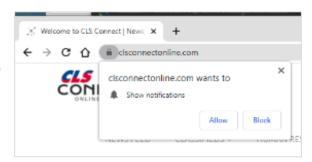
The American Cancer Society needs our help to continue to provide services in the fight against cancer. Thank you in advance for your support!



detect, treat, and survive cancer.

JOIN CLS CONNECT

Get the latest updates on photos, events, newsletters, announcements, and more. Don't miss out on any posts by turning on notifications for CLS Connect. Simply tap the lock icon at the top of your browser page and select "Allow" Notifications/Show Notifications. Stay connected with CLS Connect and join the conversation!



Meet the CLS Culture Club

The Culture Club is made up of CLS Team Members who know how to have fun!! They meet regularly to plan and coordinate activies for the company to further develop our culture. CLS strives to offer a family-oriented environment where our Team Members are our focus. During your time at CLS, we hope you feel "at home" and have plenty of things to smile about!! We appreciate the Culture Club volunteers who take time out of their busy schedule to make CLS better!



Now Introducing!

Our Customer Care Team is dedicated to providing our customers with an excellent service experience. Our customers are very important and need help sometimes outside of their normal delivery. Our professional and friendly Customer Care Team is here to help!! Let's meet the Team!

MEET OUR Customer Care Team

We have a great team and I am very proud of all we accomplish for our CLS Family daily!



Sara oversees and assists the Customer Care Team. They work together to assist our over 6000 customers as well as the service, sales, and production teams. She sets up the majority of new accounts, tracks new business, and completes many special projects.



Ana greets and assists visitors, guests, clients, and vendors. Answers Customer Care calls and creates invoices; if needed, she will reroute the call to the appropriate Team Member. Data entry and file organization. Sorts mail and tallies checks for Accounts Receivable.



Judy answers all incoming calls for the Livonia location. She assists customers and re-directs them to the proper management Team Member when necessary. Judy creates service tickets for management to review, outlining customer issues. She places customer orders and calls customers as directed to confirm requests. Judy performs all office functions as needed in Livonia.



Lynn's main job is recreating the Spartan subcontractor invoices in Alliant. She also updates customer contracts, logs the New Business Commission Report forms that the branch offices submit, and does special projects as needed.



Elaine does all the invoicing for all direct sales and processes the linen orders placed by the managers or RSPs. She processes quit reports. Elaine prints the route settlement sheets for the branches and gets the totes ready to be sent out at the end of the day. She processes approved credits, helps set up new accounts, and assists with any account maintenance the managers might need, such as changing inventories, pricing, week code changes, etc.



Lindsey processes routes to generate production requirements for the Production team. She is responsible for ensuring that all routes are settled and all deliveries have been made. Lindsey then converts delivery tickets into invoices. She creates production requirement sheets for the mat and mop team and prints pull sheets for the RSPs. Then prints all paper invoices and sends them to the appropriate branch. Lindsey assists Zach with garment orders and provides support and backup for Elaine.

Shooting Hoops

Playing mini-basketball with our Kalamazoo Team Members was a lot of fun! Smiles and giggles all around. We have a few basketball experts among us!





Fun and Games!!







Amanda Heywood was the winner of our "Selfie Scavenger Hunt!" Thank you to everyone who participated. We hope you had fun!!

Kasey - you will be missed!



We want to extend our warmest wishes to Kasey Caldwell as she embarks on a new journey! We are grateful for the 13 years she spent with us and appreciate her many contributions. Her professionalism, knowledge, and enthusiasm have been invaluable to the Team. Although we are sad to see her go, we are excited about the new opportunities that await her!

JOIN OUR FACEBOOK PAGE



We started a Facebook page for all of our CLS Team Members. This group is to stay connected with other CLS Team Members. You can see past events, interact with other Team Members, and get information about upcoming events. Also, we will be using Facebook for raffles and prizes. https://go.cls.team/E061







Llama Day



National S'mores Day

National Waffle Day

AUGUST RUN REED



National Video Game Week

National Watermelon



Left Handed Day



Astrology Signs





Virgo

Peridot Birthstone



Poppy & Gladiola August Flowers



th Month of The Year



Back to School Month





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